

QUALITY POLICY

We are committed to comply with the requirements stipulated in ISO 9001 as part of our processes for achieving business excellence.

We shall continually improve the effectiveness of its management systems through the engagement of its employees to ensure sustained and profitable growth.

The Management and employees:

- Are expected and encouraged to strive for excellence in both our product quality and customer service
- Understand the importance of maintaining compliance to regulatory requirements whilst meeting stakeholder obligation

Quality goals and objectives are defined by management. Plans are established to document how attainment to goals shall be achieved and performance measured.

Reviews of performance and attainment of objectives in meeting goals at all levels of the business are central to our improvement methodology.

Personnel selection, training and constructive discipline are addressed in a manner consistent to maximises quality programs and safe outcomes.

We shall foster a culture of continuous improvement by encouraging management and employees to provide suggestions that will improve quality across the company. We will implement the systems and processes that facilitate the consideration and adoption of new or improved processes.

Andriy Kotykhov
CEO
MM Group Holdings
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